



COMMONWEALTH of VIRGINIA

Department of Emergency Management

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**DISASTER FIELD OFFICE
5701 INDUSTRIAL PARK ROAD
NORTON, VIRGINIA 24273
FEMA-1411-DR-VA
Commonwealth Situation Report #12
Monday, 20 May 2002**

1. OPERATIONAL PERIOD:

1200 hours 17 May 2002 through 1200 hours 20 May 2002. (New information in italics)

2. SITUATION:

On the evening of 28 April a severe weather system entered Virginia from the west and, once across the Blue Ridge Mountains, developed into a series of tornadoes. Local emergencies were declared in Bedford City, and Bedford, Campbell, Greensville, and Shenandoah Counties. On 2 May 2002, continuing severe weather impacted Virginia. Wind, rain and flood damage was again widespread with the most severe damage occurring in the southwest part of the state. In Buchanan County, heaviest damage was northeast of Grundy in the vicinity of Hurley, and was due to flash flooding and mudslides. Damaging floodwaters and strong winds also impacted nearby Tazewell County.

Local emergencies were declared in Bedford City and the counties of Bedford, Campbell, Shenandoah, and Greensville on 28 April 2002.

On 2 May 2002, Governor Warner declared a State of Emergency in the Commonwealth in response to the tornado damage on 28 April 2002. On 3 May 2002 the declaration was expanded to include the areas affected by the storms of 2 May.

Local emergencies were declared in Buchanan and Tazewell Counties on 2 May 2002.

On 3 May 2002, Governor Warner requested that President Bush declare a major disaster for Bedford, Campbell, Greensville, Shenandoah, Buchanan, Tazewell, Cumberland, and Prince Edward counties and for the cities of Colonial Heights and Bedford.

On 5 May 2002, President Bush declared a major disaster for the Commonwealth of Virginia in FEMA 1411-DR-VA in Buchanan and Tazewell Counties for Individual Assistance (IA) and Hazard Mitigation.

On 8 May 2002, the Major Disaster Declaration was amended to include Public Assistance for the counties of Buchanan and Tazewell.

On 15 May 2002 Amendment No. 2 was made to the Major Disaster Declaration to include Individual Assistance for the counties of Bedford, Campbell, Cumberland, Greensville, Prince Edward, Shenandoah, and the independent City of Bedford.

Functions at the Wise DFO established in a prior declared disaster, DR-1406-VA, have been expanded to include operations for DR-1411-VA. The DFO hours of operation are 0800 hrs to 1630 hrs Monday through Saturday. The DFO will continue to be closed on Sundays. Situation Reports will be published daily.

In the flash flooding event in Hurley, Virginia, two deaths are confirmed, 0 missing. There have been 11 work related injuries reported. Power has been restored to 95 percent of the Hurley area. Telephone service is restored. Buchanan County schools have reopened with the exception of Hurley schools. Hurley schools are scheduled to reopen 20 May 2002, with high and middle school students attending classes at the Hurley Middle School on different schedules.

State agencies and other representatives on the scene include: Virginia State Police (VSP), Virginia Department of Transportation (VDOT), Virginia Department of Emergency Management (VDEM), Army National Guard (ANG), Virginia Department of Health (VDH), Virginia Housing Development Authority (VHDA), Virginia Department of Conservation & Recreation (VDCR), Department of Environmental Quality (DEQ), Army Corps of Engineers, Virginia Employment Commission (VEC), Veterans Administration (VA), American Red Cross (ARC), Virginia Volunteer Organizations Active in Disasters (VVOAD), Virginia Department of Housing and Community Development (DHCD), Adventist Disaster Services, Cumberland Mountain Community Service Board, Clinch Independent Living Services, and volunteers from the Virginia Southern Baptist Disaster Services, Virginia Department of Corrections (VDOC), Church of the Brethren, Salvation Army of Richmond, Christian Aide Ministries, Volunteers in Mission (Kansas Mennonites), Buchanan Social Services, Church of Christ Youth Camp, Virginia United Methodists, and AmeriCorps.

3. WEATHER:

Tuesday: Cloudy, chance of showers in the AM. Temp: High in lower 50s, low in lower 30s.

4. CURRENT PRIORITIES:

- A. Expedite *immediate housing needs and coordinate with long-term housing requirements.*
- B. Assist in Hurley Recovery in Buchanan County.
- C. Resolve access problems for stranded population.
- D. Manage expectations.
- E. Determine optimum solutions for debris.
- F. Maximize digital information systems while minimizing paper products.

5. ONGOING ACTIONS/ISSUES:

A. Individual Assistance (IA):

- Residents requiring disaster assistance are being referred to the FEMA teleregistration number, 1-800-621-3362, TTY 1-800-462-7585. These numbers are staffed 7 days a week, 0700 to 1900 hrs.

DISASTER RECOVERY CENTERS**Daily Report****Buchanan County DRC, Hurley Middle School, State Route 643, Hurley, VA****Opened 7 May 2002, Hours 0900-1800 hrs, 7 days/wk.**

Date	Today's Recp.	Phone Bank	AA*	SBA*	HazMit*	IFG*	DUA*	CC*	IRS*	AGRI*	INS*	AGING*	VOL*	LEGAL*	Local Official	Paper Apps.
05/17	41	1	28	19	19	0	0	0	7	0	0	0	0	0	0	0
Total	399	103	297	246	231	7	42	7	36	0	0	0	0	0	0	18

Daily Report**Tazewell County DRC, Old County Administration Building, 315 School St., Tazewell, VA****Opened 13 May 2002, Hours 0900-1800 hrs, 7 days/wk.**

Date	Today's Recp.	Phone Bank	AA*	SBA*	HazMit*	IFG*	DUA*	CC*	IRS*7	AGRI*	INS*	AGING*	VOL*	LEGAL*	Local Official	Paper Apps.
05/17	6	1	3	3	4	0	0	0	0	0	0	0	0	0	0	0
Total	22	3	15	12	14	1	1	0	1	0	0	0	0	0	0	0

Daily Report**Total all DRCs**

Date	Today's Recp.	Phone Bank	AA*	SBA*	HazMit*	IFG*	DUA*	CC*	IRS*7	AGRI*	INS*	AGING*	VOL*	LEGAL*	Local Official	Paper Apps.
05/17	421	106	312	258	245	8	43	7	37	0	0	0	0	0	0	18

*Applicant Assistance (AA), Small Business Administration (SBA), Hazard Mitigation (HazMit), Individual & Family Grants (IFG), Disaster Unemployment Assistance (DUA), Crisis Counseling (CC), Internal Revenue Service (IRS), Department of Agriculture, Farm Services Bureau (AGRI), Insurance Help (INS), Aging Services (AGING), Volunteer Agencies (VOL), Legal Help (LEGAL)

- A community meeting was held in Hurley on Thursday, 16 May 2002, at 1900 hrs at the Hurley Middle School. Buchanan County residents were able to talk to Federal and Commonwealth Officials about issues related to recovery. Approximately 100 residents were in attendance.
- Red Cross is distributing meals prepared by the Virginia Baptists through *lunch* Friday, 24 May 2002. Meals served total 73,710, six shelters have been opened, 136 people have been sheltered, 0 persons sheltered currently, 1 service center is open, and there have been 127 mental health contacts to date. Red Cross Family Services staff is located on the second floor of the high school in Hurley.
- Donations Management functions have transitioned from the Hurley Middle School to the Donations Warehouse in Grundy, Virginia between Grundy and Vansant. The warehouse opened to the public 18 May 2002. Telephone numbers will be released as soon as possible. Seventh Day Adventists are on site to manage warehouse functions.
- The Catholic Charities have donated \$10,000.00, for disaster victims and will be distributed by the Daughter of the Holy Spirit in Hurley, Virginia.
- State Donations Manager has been tasked with coordinating clean up efforts by fifty (50) AmeriCorps workers in Hurley. Five AmeriCorps teams are performing clean up operations on the 36 homes for which requests have been made and for

which appropriate releases have been signed. Necessary citizen release forms continue to be secured and are being left on homes with no occupant.

- The Regional Health Department administered 1,050 tetanus shots to residents and workers at the Hurley Middle School. The clinic is no longer operational, but individuals in need of tetanus shots can receive them at the Buchanan County Health Department location on Route 83, Slate Creek Road, in Grundy, Virginia.
- Water is being distributed from the high school in Hurley. A total of 7000 gallons of potable water is available for distribution to disaster victims in Hurley. More will be made available as needed.
- The Virginia Housing Development Authority (VHDA) is assisting Buchanan County in finding housing for victims.
- The Virginia Health Department continues its “boil water” advisory for the Hurley area and is providing information on restarting wells.
- Cash donations are being accepted by the Clinch Independent Living Services, PO Box 2741, Grundy, Virginia 24614. Requested items include cleaning supplies, personal hygiene products, diapers, food, rakes and shovels, and work gloves.
- The Buchanan County Health Department will perform free testing of well water for the next 90 days.
- The Human Services Program Summary as of COB 18 May 2002 follows:

REGISTRATIONS & CONTACTS

	<i>Since Last Report</i>	<i>Designated Cities/Counties</i>	<i>Undesignated Counties</i>	<i>Cumulative</i>
<i>Teleregistrations</i>	29	1125/5	13	1143
<i>Help line Calls</i>	54			520

Disaster Unemployment Assistance

<i>CLAIMS</i>	<i>SINCE LAST REPORT</i>	<i>TOTAL</i>
<i>Filed</i>		
<i>Approved</i>		
<i>Paid (#)</i>		
<i>Paid (\$)</i>		

Disaster Housing Program

<i>REGISTRATIONS</i>	<i>SINCE LAST REPORT</i>	<i>TOTAL</i>
<i>Received</i>	26	1010
<i>Approved</i>	33	609
<i>Pending</i>	-	223
<i>Approved Eligible (\$)</i>	\$39,726.39	\$1,241,217.33
4Assistance Checks		
<i>Recommended (#)</i>	108	507
<i>Recommended (\$)</i>	\$178,855.90	\$1,015,744.73

Individual & Family Grant Program

<i>REGISTRATIONS</i>	<i>SINCE LAST REPORT</i>	<i>TOTAL</i>
<i>Received</i>	18	573
<i>Received by State</i>	33	410
<i>Pending Decision</i>	-20	141
<i>Eligible (#)</i>	+61	61
<i>Eligible (\$)</i>	+159,397.00	159,397.00
<i>Disbursed (#)</i>	00	00
<i>Disbursed (\$)</i>		

Small Business Administration

<i>LOAN APPLICATIONS</i>	<i>HOME</i>	<i>BUSINESS</i>	<i>ECONOMIC INJURY (EIDL)</i>	<i>TOTAL</i>
<i>Issued</i>	<i>452</i>	<i>113</i>	<i>0</i>	<i>565</i>
<i>Received</i>	<i>74</i>	<i>15</i>	<i>15</i>	<i>104</i>
<i>Declined</i>	<i>3</i>	<i>0</i>	<i>0</i>	<i>3</i>
<i>Withdrawn</i>	<i>1</i>	<i>1</i>	<i>1</i>	<i>3</i>
<i>Approved (#)</i>	<i>5</i>	<i>0</i>	<i>0</i>	<i>5</i>
<i>Approved (\$)</i>	<i>\$68,900</i>	<i>0</i>	<i>0</i>	<i>\$68,900</i>
<i>Pending</i>	<i>65</i>	<i>14</i>	<i>14</i>	<i>93</i>

- The Virginia Bar Association has activated a toll-free Disaster Legal Services Number, 1-800-552-7977, to provide emergency legal services to disaster victims.
- Cumberland Mountain Community Service Board is functioning with the declaration area and providing Mental Health, Crisis Counseling and Critical Incident Stress Debriefing services as needed.
- DHCD is pursuing a local hire Housing Specialist to assist disaster victims with housing issues through the Hurley DRC.
- Disaster assistance for Buchanan County has been expanded to include Emergency Food Stamps. Applications will be accepted 13 May 2002 through 17 from 0830 hrs to 1600 hrs at the Social Security office on Route 83 at Slate Creek. Contact for information is Buchanan County Social Services at 276-935-8106.
- A phone bank has been established to coordinate volunteer groups offering assistance. Volunteers can call 276-935-7419, then identify nature of call, what services they wish to perform, and leave a callback number
- The Claypool Hill/ Richlands Lowes has donated \$3,000 worth of shovels and clean-up equipment for disaster victims.

B. Public Assistance (PA)

- Nine (9) Requests for Public Assistance (RPAs) have been received and seven kick-off meetings have been held.
- Current damage estimate totals \$6,997,089.94. The current eligible project worksheet amounts to \$52,342.87.
- The National Guard was activated 3 May 2002 and assisted by installing temporary bridges. Later assistance was in debris clearance in the Hurley area. National Guard deployment ended on 17 May 2002. Local contractors have been hired to continue debris clearance.
- During the debris clearing operations the National Guard hauled away 1,160 loads of debris, 6,530 tons, and traveled approximately 18,150 miles to accomplish this operation over the course of 376 total hours.

C. Community Relations (CR):

- *One (1) FEMA Field Officer is deployed in Buchanan County.*
- *One (1) VDEM Field Officer is deployed in Buchanan County.*
- *FEMA will deploy four new field officers this week to work the newly designated counties, and VDEM will deploy three field officer to assist in those counties.*
- *A temporary Post Office for Hurley has been established in Blackey at the Blackey Teen Center. Mail to Hurley residents should use the normal Hurley address.*

- Individuals unable to work because of severe storms and flooding in Southwest Virginia may file for Disaster Unemployment Assistance at the nearest VEC field office by no later than 10 June 2002.

D. Hazard Mitigation (HM):

- State and federal Hazard Mitigation staff met with Hurley officials on 14 May 2002 to discuss the National Flood Insurance Program (NFIP) and the Hazard Mitigation Grant Program (HMGP).
- Data is being extracted from study maps and data set from Army Corps of Engineers to assist Buchanan County to become compliant with NFIP reconstruction and renovation.
- Survey of stream damage in Buchanan & Tazewell Counties by NRCS anticipated week of 20 May.
- Draft of Administrative & Hazard Mitigation strategy plan will be drafted for submission to the DFO/SCO week of 13 May.
- The Buchanan County Environmental Scoping Meeting was held on 15 May 2002 to allow for the providing of environmental and permitting information by appropriate federal agencies.
- Department of Forestry contact information regarding woody debris burning was provided to the Army Corps of Engineers and to FEMA Public Assistance function.

E. Public Affairs Office (PAO):

- News release issued on AmeriCorps volunteers performing clean up operations in Hurley.
- Attended the following events in Hurley, Virginia 16 May 2002, for photo ops, Small Business Administration check signing, National Guard farewell cookout, and the Community Meeting at the Hurley Middle School.
- A news release reminding disaster victims to register with FEMA even if they have registered locally with the American Cross and providing the FEMA Teleregistration/HelpLine telephone numbers has been issued.
- A news release for the teleregistration deadline for disaster numbers 1406 and 1411 is scheduled for release 17 May 2002.

F. Legislative Liaison:

- State legislative members have been notified of the additional six counties and one city which have been declared eligible for Individual Assistance (IA) in the 15 May 2002 Amendment No. 2 to the Federal Declaration.
- State Senator Phillip Puckett and Delegate Jackie Stump attended the community meeting in Hurley on 16 May 2002.

G. Hazardous Materials:

- Hazmat Teams from Wise and Giles Counties and City of Bristol have completed Phase 1 of recovery and disposal of hazardous materials in Hurley. Phase 1 includes the recovery of containers from creeks, property, and businesses and the disposal of containers. Reconnaissance teams covered 128 miles of waterway and roadway, checking on foot, by boat, and by vehicle for hazardous materials.

- Thirty-six members from Wise County, Giles County, City of Salem, and City of Bristol HazMat teams have worked nearly 3,725 hours since the beginning of the event through the completion of Phase 1.
- The mobile HazMat command post at Hurley has closed. Effective 17 May 2002, individuals requesting HazMat assistance should contact the Virginia Emergency Operations Center (EOC) at 1-800-468-8892.
- The following containers have been disposed of: 16-1 lb propane tanks; 5-20 lb propane tanks; 19-100 lb propane tanks; 5-500 gal propane tanks; 1-330 gal propane tank, 2-250 gal propane tanks; 282-5 gal containers; 10-35 gal drums; 83-55 gal drums; 343 household waste containers; 1-20,000 gal tank; 3-1,000 gal tanks; 11-550 gal tanks; 10-275 gal tanks; 36 auto gas tanks; 38 water tanks; 31 water heaters; 8 freon tanks; 12 cylinders; 60 batteries; 1 sandblaster; 4 kerosene heaters; 28 gas cans; 3 fuel pumps; 5 transformers; 25 capacitors; 800 gals of fuel disposed.

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20 May 2002

Michael M. Cline, SCO